

## Vice President, Customer Advisory Services

We are searching for an experienced and dedicated VP, Customer Advisory Services to assist and guide our clients' use of technology in their organizations. A successful VP, Customer Advisory Services should have in-depth knowledge of the current and up-and-coming trends in IT and technology use cases in multiple verticals.

To be successful, you will be highly analytical, professional, and possess excellent organizational and communications skills. The chosen candidate will help develop, evaluate, and apply data and technology strategies for our customers operations to improve business outcomes.

### Responsibilities:

- Develop goals and strategies to ensure the IT department runs smoothly and effectively.
- Direct and establish IT-related projects.
- Monitor changes in the technology sector to discover ways the company can offer enhanced value by leveraging emerging trends or technologies.
- Plan and direct the implementation of new IT systems.
- Provide leadership to IT specialists and other staff within the company.
- Create and adapt technological platforms to improve the client experience.
- Strategic planning and policy development
- Other duties as assigned

### Requirements:

- Bachelor's Degree in computer science, engineering, or relevant field.
- Minimum 5 years' experience in information technology and data management.
- In-depth knowledge of data administration and management processes.
- A highly analytical mind-set with superb problem-solving skills.
- Outstanding communication and presentation skills.